

IT Organizational Assessments Consulting Briefing



Overview

Clients regularly assess one's IT organization to align the roles and responsibilities of the IT Staff to optimize cost, efficiencies and proficiencies. Based on the size, impact, and risk to the organization, an experienced partner can facilitate this work while allowing the Client's employees to focus on core day-to-day business. Cold Creek Solutions is in numerous data centers, sees \$100M in technology spend, and has the experience of what works in the field. Using Cold Creek Solutions' perspective and intellectual property for IT Organizational Assessment services fundamentally changes the decision dynamics in structuring and organizing the IT Operations that run your business.

Our Perspective

Cold Creek Solutions' IT Organizational Assessment services accelerate quality decisions, reduces the learning curve, and enables balanced IT Organizational structuring. We begin with a clear understanding of the Client's technology infrastructure, business requirements and Service Level Agreements (SLAs). Based on the underlying technologies, and the necessary skill and competency levels to support and deliver the required services to the business, we design the organizational structure with supporting roles and responsibilities to deliver IT operational services.

Client Benefits:

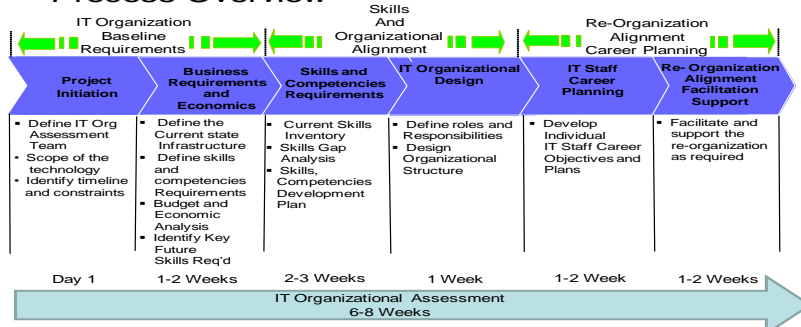
- Leverage expert resources to reduce risk and timelines when making complex organizational decisions
- Benefit from the knowledge of an independent resource' best practices and practical experience with other client organizations
- Requirement based evaluation and recommendations
- Packaged business cases for Executive communication and decisions
- Client Staff can focus on the core day-to-day business, and IT operational responsibilities
- Change the dynamics of organization re-organization

IT Organizational Assessment services are a core competencies of Cold Creek Solutions

Cold Creek Solutions leverages over cross domain expertise to assist in Storage Advisory Services targeted at:

- **Validation of the baseline storage technology requirements of our Clients, consisting of**
 - Evaluation and review of the client's technology and business requirements
 - Determining the alternatives and core business impacts of any new technologies
 - Determining the scope and phased based characteristics of any new technology needs.
 - Mutual agreement of known gaps and solution strategies to proceed
- **Development of the skills and competency levels requirements to support the current state & future technologies**
 - Define skills and competencies to support the IT infrastructure and Service Level Agreements (SLAs)
 - Evaluate the skills levels of the IT organization staff
 - Map the current skills level inventory to the current and future state technology infrastructure
- **Development of a the IT Organization structure**
 - Develop roles and responsibilities based upon current skill level inventory
 - Identify gap in skills and competencies levels to efficiently support the current and near-future technology base
 - Develop staff training and development plans to close the skill and knowledge gaps
 - Define staff augmentation requirements as necessary
- **Develop re-organization support and career and development plans facilitation**
 - Define individual IT career objectives, aspired roles, and training and experience required to achieve those career objectives
- **Mitigates Risk & Cost to the Firm** – minimizes risk and financial exposure to the Firm.

IT Organizational Assessment Process Overview



Comprehensive Services Overview

- Evaluation and analysis performed by independent subject matter experts
- Cost optimized solutions that aligns with the Client's technology and business strategy
- Solutions that scale with the Client's growth needs over 3 years
- Reduced risk, improved timelines, optimized investments
- Executive documentation to facilitate the IT Organizational alignment decisions with the business requirements